### Facts every insured patient needs to know

You may be asked to provide the following information when calling your insurance company.

<table>
<thead>
<tr>
<th>Patient's Name:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insurance Company:</td>
<td>Telephone:</td>
</tr>
<tr>
<td>Name of Subscriber:</td>
<td>D.O.B.:</td>
</tr>
<tr>
<td>Employer:</td>
<td>SIN#:</td>
</tr>
<tr>
<td>Policy #</td>
<td>Certificate #</td>
</tr>
</tbody>
</table>

#### Questions you should ask about your dental coverage

- **What is the annual maximum allowed per patient?**
- **What is the anniversary date of the policy?** i.e.: Jan. 1st (Calendar Year) or benefit year
- **Is there an annual deductible?** If yes, how much is it? Per Person $_________ Family Max $_________
- **What year’s Fee Schedule are dental benefits paid on?**
- **How many units of scaling and/or root planning are covered:**
  - _______ Scaling Units per calendar year
  - _______ Scaling Units per rolling 12 months
  - _______ Scaling Units per benefit year
- **How many Recall appointments are allowed annually?**
  - every 6 months
  - every 9 months
  - every _____ months
- **What percentage of coverage is allowed for the following:**
  - **Diagnostic** _______%
  - **Preventive** _______%
  - **Restorative** _______%
  - **Endodontic** _______%
  - **Periodontal** _______%
  - **Major** _______%
- **Major:**
  - Crown and Bridge
  - Dentures
  - Extraction Clause: Does a tooth have to be removed while insured?
  - Are resins covered in molar teeth?
- **What is the annual maximum for major treatment?**
- **Is Endodontic and/or Periodontal treatment classified as basic or major treatment?**
- **What amount of the Maximum is used to date for the current year?** $_________
- **When was the last New Patient or Complete Oral Exam done?**
- **When was the last Recall Exam done?**
- **When was the last Full Mouth Series or Panorex taken?**

You are responsible for keeping your insurance information up-to-date. Please notify us of any changes to your dental coverage.